# Breakthrough Branding

Marketing to the 8 second generation



# hello!

l'm Cynthia Rojas - CEO at Hype Creative Partners

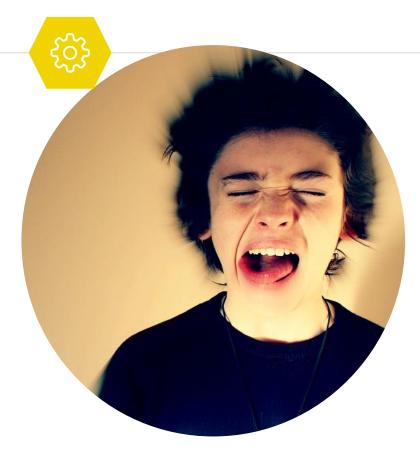
nice to meet you!

### How Many Of You Feel You Are Connected To Your Phone More than You Would Like?



According to a study done by MicroSoft we have an 8 second attention span as humans – less than a goldfish!





### marketing ain't easy

in today's world of multiple screens it seems everyone's attention span is getting less and less. Let's face it, engaging our customers with all these distractions is hard.



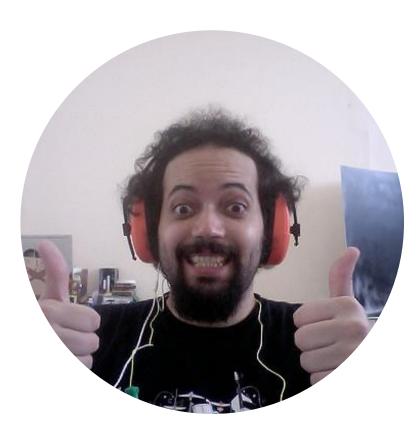
getting to the heart of things customers buy a product based on how it makes them feel about their own lives



### creating branding that connects emotionally

50% of customer experiences are based on emotion.

when your audience can emotionally connect with your brand, they won't just buy your product, they won't just be loyal customers, they will be your best salesforce



### When your customer has an emotional connection to you they are *loyal*

- At least three times more likely to recommend your product or service
- Three times more likely to re-purchase
- Less likely to shop around (44% said they rarely or never shop around)
- Much less price sensitive (33% said they would need a discount of over 20% before they would defect).



#### 65% like they care about people like me

55% like they are making a positive difference in the world

**45%** like they get me

**42%** like the company is run by people like me

**34%** specia

**33%** excited about the future

30% more confident

### Reasons customers give for their emotional brand connection



it is all about the customer

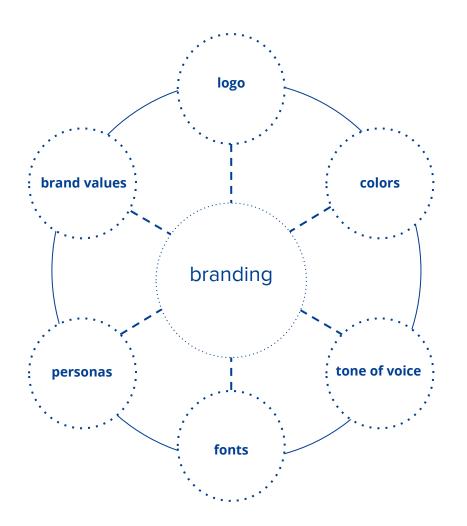


# It is important all the internal stakeholders are **connected**



if the internal stakeholders at your company are not connected, you cannot expect to connect with your customers

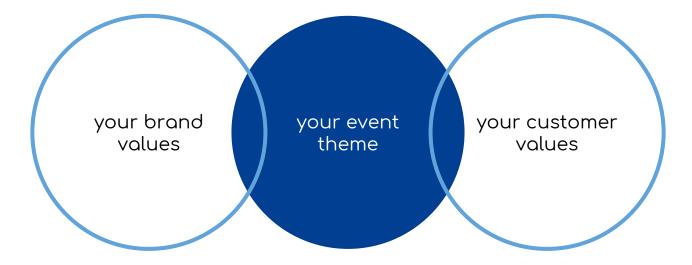




### Making sure your branding is consistent will create brand trust



develop an event theme that
connects your brand with
your customer's values







## WHAT ATTENDEES SAY





building the momentum

Creating your online identity is as much about promoting it as it is about developing the event itself.



### Giving yourself enough time to build momentum about your event is important:

- **30%** of people said that they would have purchased a ticket to an event if they were aware that it was happening in their area.
- **1 in 3** people thinking about going to a live event are uncertain about which event they will attend.
- **64%** says the internet is the main source for live event information.



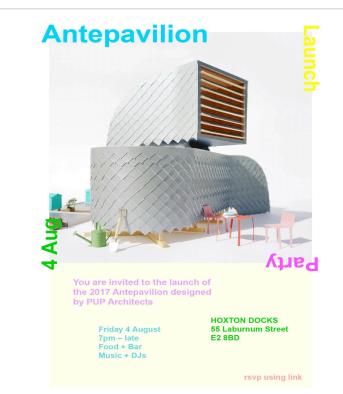
Use social media channels to create a buzz and momentum around the event

Run Geo-targeted Search & Social Campaigns Using the Conference Hashtag





Write a series of blog posts for a trade magazine, build an email newsletter to keep people up to date with your event, or develop a fun infographic that people will want to share.



### 🔲 – explain your <mark>why</mark> on your eve<del>nt site</del>

HubSpot does a great job at this; just check out the why attend section of the Inbound site.





Get them engaged



- **65%** of attendees said live events helped them have a better understanding of a product or service.
- **70%** of users become regular customers after an experiential marketing event.

Spend some time in your attendees shoes thinking about what they want!

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### Create an event within the event

Build momentum and keep people engaged throughout your event by creating mini events to keep attendees coming back, 📚 WordStream

Join us at Traffic & Conversions Summit Booth #43

Get Your PPC Score and Enter to Win \$\$\$\$\*>>



\*See booth staff for details

### Have a giveaway that is interactive and fun

The Adobe MAX event set up a 3D selfie booth where participants could get a 3D selfie!





LinkedIn took a cool approach to their Talent Connect Event when they constructed at ice cave where guests could mingle and connect.



Bring back your event to connect with everyone's inner child

Google created a carnival theme for their City Experts Event, making the event fun for everyone



## Make your event interactive

To instill confidence in girls at their #LIKEAGIRL Unstoppable Confidence Summit, Always created an interactive installation where attendees could write inspirational messages that would be projected on a digital wall



### Make your event seating comfy

TedxSomerville hosted their event with comfy alternative seating to allow guests to listen to speakers and be comfy at the same time.





Show off your company with a logo that's made out of candy. BMW had their candy logo at the Washingtonian Channels Annual Party. This edible decoration is a simple and cheap way to show off your brand at any event.





Microsoft wanted to make to make an impact at an event and demonstrate their new software. They allowed participants to create messages on a tablet, which was then shown on a plasma wall



### Create a #hashtag and live tweet the event

## Live social interactions, live tweeting are expected.

Stay on top of your event and keep the momentum going by live tweeting the event to keep your audience engaged





Our very own, **@shellyfagin**, says that 80% of people would rather watch a live video than read a blog post! **@Pubcon** while speaking about "Building a Community Around Your Brand"!

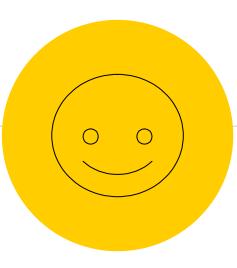
#### #pubcon #video #brand #Marketing



9:49 AM - 12 Apr 2018 9 Retweets 28 Likes 🚯 🧰 இ 🛶



- Work Together with Internal Stakeholders
- Create an event theme
- Engage Customers Before Your Event!
- Create mini engagement moments
- Create an experience that is fun and unique!





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